

WARRANTY INFORMATION

FirePRO Series come with a Standard, 2 Year Warranty

To activate your warranty, register your camera serial number(s) with proof of purchase at thermal.com within 60 days of purchase. See table below to learn what is covered under your Standard Warranty.

Enhanced Protection Available

Purchase a 2 or 4 Year Enhanced Warranty Plan.

Seek Thermal will replace or repair your camera for any failures caused due to normal and intended Fire Service usage. Enhanced Warranty plans must be purchased within 60 days of purchasing the camera(s).



FirePRO 300

FirePRO 200

	Standard 2 Year \$0	Enhanced 2 Year \$249	Enhanced 4 Year \$499
Camera failures due to defects or workmanship	✓	✓	✓
Component failures due to defects or workmanship	✓	✓	✓
Camera failures due to normal and intended Fire Service usage conditions		✓	✓
Component failures due to normal and intended Fire Service usage conditions		✓	✓
Expedited repair and replacement		✓	✓
Availability by Product	FirePRO 200 FirePRO 300	FirePRO 200 FirePRO 300	FirePRO 300

Learn more at thermal.com



Seek Thermal will replace or repair your camera

6300 HOLLISTER AVE, SANTA BARBARA, CA 93117 USA

Seek Thermal engineers and manufactures affordable, high-resolution thermal imaging cameras and OEM thermal cores. Founded by industry pioneers who spent 40 years advancing the state of military and professional-grade thermal technologies, Seek Thermal has developed a breakthrough line of products at competitive price points making this technology more accessible to manufacturers and end users. The company's products serve the firefighting, law enforcement and commercial markets, among others, under its own brand and OEM offerings.