# Standard Limited Warranty

## Ready Rack Light Commercial Washers

## Product Warranty for Ready Rack Light Commercial Washers

**Models – EW220 and EW350**

### I. Warranty Coverage and Duration

Groves Inc., Woodstock, IL 60098 extends this limited warranty to the original owner (Purchaser), or by factory authorized warranty transfer to a new owner, of a Ready Rack branded commercial washer or dryer (Equipment) – purchased from Groves Inc. or one of its distributors (Distributor).

Groves Inc. will repair or replace, free of charge, any part which fails as a result of a defect in material or workmanship under normal use during the warranty period set forth below. This limited warranty is valid only to original purchase of the product and applies only when used within North America. Proof of original purchase date is required to obtain a replacement part under this limited warranty.

WARRANTY PERIOD: Parts Only; Labor and/or Shipping not included. Note: If the original date of retail purchase can not be verified, the warranty will begin 60 days from the date of manufacture.

- Replacement products and parts are warranted for the remaining portion or the original warranty period.
- Replacement products and parts may be new or remanufactured.

**On-Premise Laundry (OPL) Applications**

- ONE (1) YEAR will have (1) full year parts only warranty from the date of original retail purchase. Labor and shipping are NOT included. OPL is defined as non-vended commercial products used in locations such as hotels, hospitals, health clubs, businesses, etc.
- For all Parts, the remaining term of the limited warranty of the Equipment to which the Parts are incorporated or ninety (90) days from the date of Sale of the Parts, whichever time period is greater.

### II. Warranty Exclusions

- Service trips to deliver, pick up, install of the product, instruct or replace house fuses, connect house wiring or plumbing, or correction of unauthorized repairs, or to service the product if your product is located in a remote area (Standard Remote zones) where service by an authorized Ready Rack service provider is not available.
- Failure of product to perform during power failures and interruptions or inadequate electrical service.
- Damage caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- Damage resulting from running a product in a corrosive atmosphere or contrary to the instructions outlined in the product owner's manual.
- Damage to the product caused by accidents, pests and vermin, lightning, wind, fire, floods or acts of God.
- Damage resulting from misuse, abuse, improper installation, repair or maintenance. Improper repair includes use of parts not approved or specified by Ready Rack.
- Damage or failure caused by unauthorized modification or alteration, or if it is used for other than intended purpose.
- Damage or failure caused by incorrect electrical current, voltage or plumbing codes, or use of accessories, components or consumable cleaning products that are not approved by Ready Rack.
- Damage or failure caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery.
- Damage to any display, open box, discounted or refurbished product.
- Products with original serial numbers that have been removed, altered or can not be readily determined.
- Increases in utility costs and additional utility expenses.
- The removal and reinstallation of the Product if it is installed in an in accessible location or is not installed in accordance with published installation instructions.
- Repair or replacement of light bulbs, filters or any consumable parts. The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

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